

## Frequently Asked Questions

### Q: What time can I arrive?

A: Gates for the concert will open at 4:00 PM. You can check in at the Will-Call tent if you pre-purchased tickets at that time.

### Q: Are you allowed to bring your own tents/canopies?

A: Yes! You are more than welcome to bring canopies and tents to the concert. They are only allowed on the top level of the lawn, and as space begins to fill up, you will need to set up your tents closer towards the vines, not onto the lower tiers, as we do not want to obstruct the views of those who are on the middle tier. All tents may be set up any time AFTER 11:00 AM on Friday, July 2<sup>nd</sup>.

### Q: Are pets allowed?

A: Pets are allowed at the concert but only if they are: 1. On a leash; 2. Animal, child and other human friendly; 3. Not afraid of loud noises.

### Q: Will Rosemont be open for regular business hours on Saturday?

A: We will be open for flights from 11:00 AM - 5:00 PM, when the music starts. All flights and open bottle sales will end at 4:30 PM.

### Q: Are picnics and coolers allowed?

A: As always, you may bring your own picnics, however, our friendly staff we will be checking ALL coolers. We will be joined by Gregory's Grille and The Cottage Barn - with delicious food that the entire family will love!

### Q: Can I bring my own alcohol?

A: Due to ABC laws, NO ALCOHOL other than Rosemont of Virginia wine is permitted onsite, with the exception of Buggs Island Brewing Co's beer, who have obtained a special license for this event. Our staff is required by law to prevent the consumption of other alcoholic beverages. Those who violate this policy put all of our events and the livelihood of the Winery into jeopardy.

### Q: Can I bring my own Chinese Lanterns/fireworks?

A: No. These items are not allowed.

**Q: Can I re-enter if I leave to go to my car?**

**A:** Unfortunately, we have had a lot of issues with people drinking outside alcohol in their car and coming and going back and forth during our events. Outside alcohol, again, is not permitted on our premise. To help us regulate this, we are not allowing guests to leave and re-enter the concert. We apologize for the inconvenience.

**Q: Is the event rain or shine?**

**A:** Yes! It is impossible to re-schedule this event. However, in the event that Rosemont must cancel this event due to thunderstorms/lighting, a voucher will be given to be used at one of Rosemont's concerts within one calendar year. A credit may also be issued to Wine & Barrel Club Members accounts to be used on future purchases.

**Q: Will I be issued a refund if I decide not to attend?**

**A:** No – unfortunately refunds are not available for this event.